



Questions Received for RFQ #2526-01 as 3/12/2026

For the high volume unit at Southside - what size poster capability will you need?

11 X17 Tabloid through the manual feed slot is fine

What specs are the glossy/cardstock/photo paper you plan to print on?

We need standard photo printing capability through the manual feed slot. We use letter and legal cardstock in the paper trays from time to time of various thicknesses. Most modern machines can handle more than we use without issue.

When does your current papercut quote expire and what vendor is it with?

April 29, 2026, and it is provided through our current copier maintenance contractor, therefore, we do not know the vendor.

What is the expected monthly copy volume for each copier?

THESE RESPONSES ARE ESTIMATES BASED ON OUR MOST RECENT QUARTERLY METER READINGS. We are also consolidating and reducing number of machines.

- a. Southside High Volume -
 - i. B/W 1500 per Qtr
 - ii. Color 35000 per Qtr

- b. Southside Receiving Area Color Medium Volume
 - i. B/W 2200 per Qtr
 - ii. Color 20000 per Qtr

- c. Northside Facilitator Area Color Medium Volume
 - i. B/W 2000per Qtr
 - ii. Color 2000 per Qtr

- d. Southside Facilitator Area B/W Medium Volume
 - i. B/W 5000 per Qtr

- e. Southside Desktop Model Color
 - i. B/W 1000 per Qtr
 - ii. Color 1000 per Qtr

You have listed that 4 of the 5 copiers "must be compatible with heavy and glossy stock". Can you provide an actual specification for heavy (example 300 g/m2)?

Typically, the heaviest we order is 110 lb stock

Is there a desired paper weight for glossy paper types?

No specific weight



Does the medium volume BW unit for Southside location need to be compatible with glossy stock?

Yes

What is the purpose of the physical keyboard? PaperCut can be programmed to pop up the keyboard on the LCD of the copier; will that suffice?

No, our IT department requests devices with physical keyboards

Your current PaperCut install has 10 MFP licenses: Do you have other devices not included in this RFP?

No, we only need licenses for the 5 machines

Does the RFP need to include 10 MFP licenses or just 5 MFP licenses?

Only the 5 machines, it was licensed for more machines prior as we are downsizing the copier count

Does the PaperCut renewal need to include renewal of the print server license as well as the device licenses?

Yes. Our IT department has the Windows licensing handled but all of papercut needs to be in the quote

You have listed that you want to tap an RF badge on the MFP. Are you currently using Prox or Smart badges? Prox requires a specific reader and Smart requires a different specific reader.

We are using RF badges compatible with Ubiquiti Door Readers

Would the Early Learning Coalition of Duval be open to utilizing an alternative Group Purchasing Organization (GPO), such as Sourcewell, Vizient, or none but mirroring terms and conditions of Naspo, if doing so provides additional value or cost advantages?

Only if the alternative sources are currently contracted with the State of Florida.

Could you please provide the average monthly print/copy volume for each of the five requested machines? This information will allow us to provide the most accurate full-service maintenance pricing for each device.

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- a. Southside High Volume -
 - i. B/W 1500 per Qtr
 - ii. Color 35000 per Qtr

- b. Southside Receiving Area Color Medium Volume
 - iii. B/W 2200 per Qtr
 - iv. Color 20000 per Qtr

- c. Northside Facilitator Area Color Medium Volume
 - v. B/W 2000per Qtr
 - vi. Color 2000 per Qtr



- d. Southside Facilitator Area B/W Medium Volume
 - vii. B/W 5000 per Qtr

- e. Southside Desktop Model Color
 - viii. B/W 1000 per Qtr
 - ix. Color 1000 per Qtr

For the Papercut Renewal, will there be any additional units utilizing Papercut that are not covered by this RFP?

No, only 5 licenses will be needed as we are downsizing units

What are the Models and Brands for the additional units on Papercut?

Not Applicable, see response to previous question.

What version of Papercut is currently installed?

PaperCut MF, Version: 24.1.6 (Build 72196)

If the Papercut version is not up to date, will Early Learning Coalition be updating the Papercut Version to a more recent version during this deployment?

Yes

How do users log into the copiers currently, Badge access or User Codes?

We are using RF badges compatible with Ubiquiti Door Readers

If badge access is not an option currently, would you like an option to add this as an optional Add-on?

Not Applicable, see response to previous question.

Is there a centralized print server where drivers will be deployed from?

Yes, our print server is hosted on our own server and is also our Papercut server

What Models are currently installed?

1. Kyocera Copystar 8353ci
2. Kyocera Copystar 4004i
3. Kyocera Copystar 5004i
4. Kyocera Copystar 5004i
5. Kyocera Copystar 7054ci
6. Kyocera ECOSYS M6635idn
7. Kyocera ECOSYS M3645idn
8. Kyocera ECOSYS M3645idn



What are the Monthly usages for these models over the last 12 months?

1. Kyocera Copystar 8353ci - **BW: 3,320 COLOR: 52,576**
2. Kyocera Copystar 4004i - **BW: 16,689**
3. Kyocera Copystar 5004i - **BW: 11,293**
4. Kyocera Copystar 5004i - **BW: 8,663**
5. Kyocera Copystar 7054ci - **BW: 7,402 COLOR: 77,451**
6. Kyocera ECOSYS M6635idn - **BW: 34**
7. Kyocera ECOSYS M3645idn - **BW: 0**
8. Kyocera ECOSYS M3645idn - **BW: 27 COLOR: 30**

Can you provide the Papercut device usage report “Printer usage - summary”?

Feb 9, 2026 to Mar 11, 2026.



Printer usage - summary

PRINTER	COLOR PAGES	GRAYSCALE PAGES	DUPLEX PAGES	TOTAL PRINTED PAGES	JOBS	COST
device\SS-Admin	945	0	488	945	24	\$0.00
device\SS-B&W	0	193	0	193	6	\$0.00
device\SS-CFR	0	461	260	461	22	\$0.00
device\SS-Main Supply	1,977	1	112	1,978	24	\$0.00
device\WS_Back Server	0	83	0	83	8	\$0.00
elc-print\Kyocera CS 4004i KX (SS-CFR)	109	365	60	474	209	\$0.00
elc-print\Kyocera CS 5004i KX (SS- B&W)	54	21	8	75	11	\$0.00
elc-print\Kyocera CS 5004i KX (WS Back)	304	148	62	452	131	\$0.00
elc-print\Kyocera CS 7054ci KX (SS-Main Supply)	4,279	1,007	1,346	5,286	465	\$0.00
elc-print\SS-Admin	6,330	1,956	3,504	8,286	360	\$0.00

Can you provide the Papercut device usage report “Physical printer usage - summary”?



Physical printer usage - summary

Feb 9, 2026 to Mar 11, 2026.

Physical Printer Identifier	Printer Type/Model	Total Printed Pages	Jobs	Cost
net://10.22.30.105	CS 5004i	268	17	\$0.00
net://10.22.30.117	CS 4004i	937	232	\$0.00
net://10.22.30.119	CS 7054ci	7,264	489	\$0.00
net://10.22.30.150	CS 8353ci	9,231	384	\$0.00
net://10.25.30.31	CS 5004i	535	139	\$0.00

What is the paper weight of the cardstock you are using?

Typically the heaviest we order is 110 lb stock

How long have you had your existing equipment?

Three years

Are you looking at new devices only?

Yes



How many devices do you currently have (this is needed for PaperCut) ?

Currently we have 8, we will only need 5 moving forward

What volume monthly do you expect to run at the high-volume machine at Southside?

THIS RESPONSE IS ESTIMATES BASED ON OUR MOST RECENT QUARTERLY METER READINGS. We are also consolidating and reducing number of machines.

- a. Southside High Volume -
 - i. B/W 1500 per Qtr = 500 monthly
 - ii. Color 35000 per Qtr = approx. 11,500 monthly

Can you please confirm that you are not keeping any existing MFPs on PaperCut?

Only the floor model, large machines will be on PaperCut, the one desktop will not need papercut, as it will be for one user only.

What does your existing PaperCut license(s) include?

Server license and per copier machine licenses and support

What is the number of device licenses per brand (i.e. 5 Canon or 4 Ricoh licenses for example)?

Currently 10 copiers/MFP for Kyocera

What are the years and months of remaining M&S for the current PaperCut solution?

Current license ends April 29, 2026

Would you have one of your ID badges available for testing to ensure that we provide the right card reader? If not can you please provide current RF badge information?

Yes, we will give you a test badge or two if needed; we have plenty. We use RF badges compatible with Ubiquiti Door Readers

Do you have current Average Monthly B&W and Color Volume that you can provide for each of the current devices?

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- f. Southside High Volume -
 - i. B/W 1500 per Qtr
 - ii. Color 35000 per Qtr

- g. Southside Receiving Area Color Medium Volume
 - i. B/W 2200 per Qtr
 - ii. Color 20000 per Qtr

- h. Northside Facilitator Area Color Medium Volume
 - i. B/W 2000per Qtr
 - ii. Color 2000 per Qtr



- i. Southside Facilitator Area B/W Medium Volume
 - i. B/W 5000 per Qtr

- j. Southside Desktop Model Color
 - i. B/W 1000 per Qtr
 - ii. Color 1000 per Qtr

What size specifically are you referring to when you mention poster size paper?

11 X17 Tabloid through the manual feed slot

What heavy and glossy stock do you currently use? Can you please provide the weight of the paper mentioned?

Typically, the heaviest we order is 110 lb stock

The RFQ asks specifically for a physical keyboard on these devices. Can you please elaborate the reason for the need for a physical keyboard? Does it tie into a specific workflow?

Some staff require devices with physical keyboards

Can you please confirm that there is no need for analog fax lines on any of the units?

None of the machines need fax capability. We scan to folders or attach to email. We may set up scan to email later, but all modern machines should support scan to smb and email.